

# WATER & SEWER CONSTRUCTION

## FREQUENTLY ASKED QUESTIONS



### Will I have access to my driveway?

For most of the duration of the construction driveway access will be available. However, when the construction is directly in front of your home or curb and sidewalk placement and curing is taking place, you will be required to park elsewhere. Consultant or contractor representatives will be in contact with you before any driveway access is limited.

### Will my lawn and/or paved driveway be dug up?

Yes, if the curb or water and sewer servicing is being renewed. However, if the driveway is dug up, the excavated portion will be reinstated.

### Will the old water and sewer services into my house be replaced? Who pays for it?

The water and sanitary sewer services will be replaced from the water and sewer mains in the street to your front property line at no cost to you. However, if you want to have your portion of the lines replaced (property lines to the home) we will gladly provide a cost estimate for you.

### What about my garbage?

Please place your garbage at the curb on your normal garbage pickup day. The contractor will make sure your garbage gets picked up.

### Will I have water and sanitary sewer services?

Once the temporary water and sewer services are installed you should not lose services unless there is an emergency shutdown of the temporary water system. Your sanitary sewer service should not be impacted.

### How will my home receive temporary water services?

A temporary above ground water piping system will be installed to provide you with water services. This pipe will distribute potable water to your home via an outside tap or underground excavation at the City property line should a tap not be available.

### Is the temporary piping system durable?

If the temporary water system crosses your driveway the contractor will either excavate and bury the piping across the driveway or supply a ramp over the temporary system. Caution should be used around the piping especially with lawn mowers.

### Is the water from the temporary water supply safe to drink?

The water from the temporary water system is safe to drink. The water in the temporary system is tested weekly to ensure its safety during the use of the system.

### What happens if I have a problem with the temporary system?

During regular hours you can find the consultant or contractor onsite and after hours you can call the City of Fredericton Public Works after hours number at **506-460-2020**.

### Will I be charged for water I use from the temporary system during the construction period?

You will be billed the quarterly fixed fees and meter charges but will not be billed commodity charges if connected to the outside hose bib.

### Will my drinking water taste the same from the temporary system?

You may notice that the water tastes warmer than you are used to during the construction period. This is because the temporary water lines run overland, and are more susceptible to warmer air temperatures. The consultant and contractor will flush the temporary system periodically to prevent the water from becoming stagnant, and you are encouraged to run your water liberally to ensure it stays reasonably cold.

### How will contractors stay safe during the COVID-19 pandemic?

Consultants and contractors will be following the COVID-19 Health and Safety Measures for workplaces put in place by WorkSafeNB.

