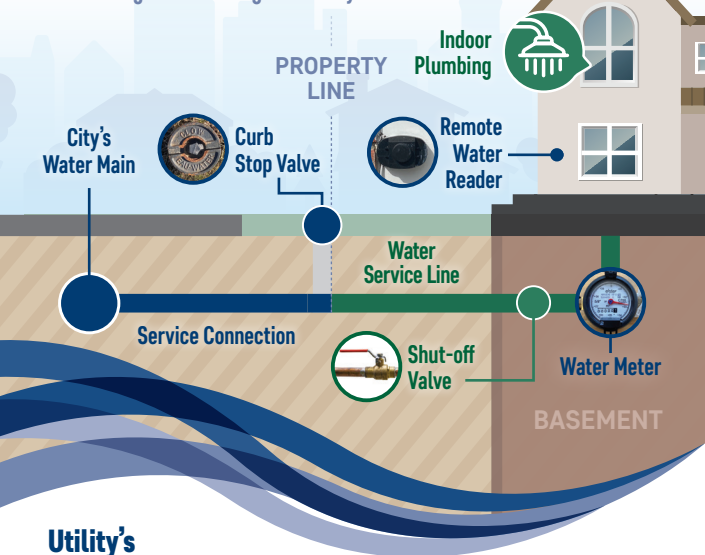


# How it's all Connected

Delivering safe drinking water to your home



## Utility's Responsibility ●

**Water Mains:** More than 440 kilometres of underground pipes throughout the city that carries water to your home.

**Service Connection:** The small pipe that runs from the water main to the curb stop in front of your property.

**Curb Stop Valve:** The valve that controls the flow of water to your home.

**Remote Meter Reading Device:** A small box on the exterior of your home that allows the Utility to obtain meter readings.

**Water Meter:** Records the volume of water used by your home.

**On call 24/7, 365 days a year.**

## Owner's Responsibility ●

**Water Service Line:** Small pipe that runs between the curb stop and your home.

**Indoor Water Shut-off Valve:** Shuts off the water supply inside your home.

**Indoor Plumbing:** The system of water pipes, drains, fittings, valves and fixtures that distribute water inside your home.

## Water & Sewer Bill Explained

- Part 1. Quarterly service charge –  
▼ pays for the water mains.
- Part 2. Water meter rental –  
▼ pays for the water meter.
- Part 3. Commodity charge –  
pays for water used.



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