

SPRING THAW

CAN LEAD TO

BASEMENTS FLOODING

What to do when your basement has flooded?



1

CALL YOUR INSURANCE COMPANY AS SOON AS POSSIBLE

and report property damage caused by the flooding:



Take photos of damage caused by flooding for your insurance claim.



Keep receipts from emergency repair work or clean-ups done to prevent or reduce further damage.



2

DO NOT ENTER A FLOODED BASEMENT

as you may be exposed to sewage or come in contact with water and electricity.



3

DO NOT STAND IN FLOOD WATER

call a professional for assistance.



4

BE MINDFUL OF HEALTH AND SAFETY

when cleaning up your flooded basement. Exposure to contaminants carried by flood water or sewer back-ups into basements can be dangerous. Homeowners may be exposed to waterborne diseases, corrosive cleaning agents and irritants found in leftover sludge from a flooded basement. Electrical accidents may occur because of contact with water and electricity.



5

CONSIDER HIRING A PROFESSIONAL CLEANING COMPANY

familiar with cleaning sewage contaminated basements. water and electricity.



6

KEEP CHILDREN AND PETS OUT OF THE AFFECTED AREA

until cleanup has been completed.



7

DRESS APPROPRIATELY

wear overalls, gloves, protective eyeglasses, rubber boots and a mask.



8

OPEN WINDOWS

to let fresh air in.



9

STAY AWAY FROM ELECTRICAL EQUIPMENT

Have a qualified electrician assess the situation, if uncertain of potential electrical hazards.



10

Water could extinguish a pilot light on a gas appliance. **IF YOU DETECT GAS, LEAVE THE HOUSE IMMEDIATELY AND CONTACT THE GAS COMPANY.**



11

DISCARD ALL CONTAMINATED ITEMS

that cannot be washed and disinfected, (such as, mattresses, carpeting, carpet padding, rugs, upholstered furniture, cosmetics, plush toys, baby toys, pillows, foam-rubber items, books, wall coverings, and most paper products).



12

WASH ALL SURFACES

with hot water and liquid detergent, rinse and thoroughly dry and ventilate the area. Use a de-humidifier and fans if necessary.



13

SANITIZE WALLS AND FLOORS

using a solution of household bleach (mix 1 cup bleach with 5 gallons of water). **Never mix bleach with ammonia or other cleaning products.**



14

REMOVE AND DISCARD DRYWALL AND INSULATION

that has been contaminated with sewage or flood waters.



15

WASH ALL CLOTHES WORN DURING THE CLEANUP

in hot water (check manufacturer's washing instructions) and detergent. These clothes should be washed separately from uncontaminated clothes and linens.



16

THROW OUT:

canned foods, home-prepared food in jars, meats and dairy products and any packaged foods that may have been affected by the flood waters – check for damaged packaging, leaks, and corrosion at seams and joints of cans.



17

IF YOUR FREEZER'S POWER IS OFF

move the frozen food to another freezer or throw it out if you can't keep it frozen.

For more information on how you can get prepared for an emergency, visit:

WWW.GETPREPARED.CA

Fredericton