

Service animals

Customers who require the use of a service or emotional support animal are permitted to bring their service or emotional support animals into Fredericton Transit facilities and on all Fredericton Transit vehicles. For the safety of Operators and passengers, the service or emotional support animal must be always securely leashed and remain under the care and control of the customer. If the service or emotional support animal poses a risk to others, misbehaves or the customer loses control of the animal, the Operator may ask the customer to disembark the transit bus.

Service or emotional support animals are not required to be identified, but it is recommended that customers relying on service or emotional support animals have in their possession documentation or information confirming the use of the service or emotional support animal and to provide it, if requested.