

WATER & SEWER UTILITY 2020

Here's how your WATER & SEWER PAYMENTS were used.



ALL WATER gets treated and returned to the Saint John River.



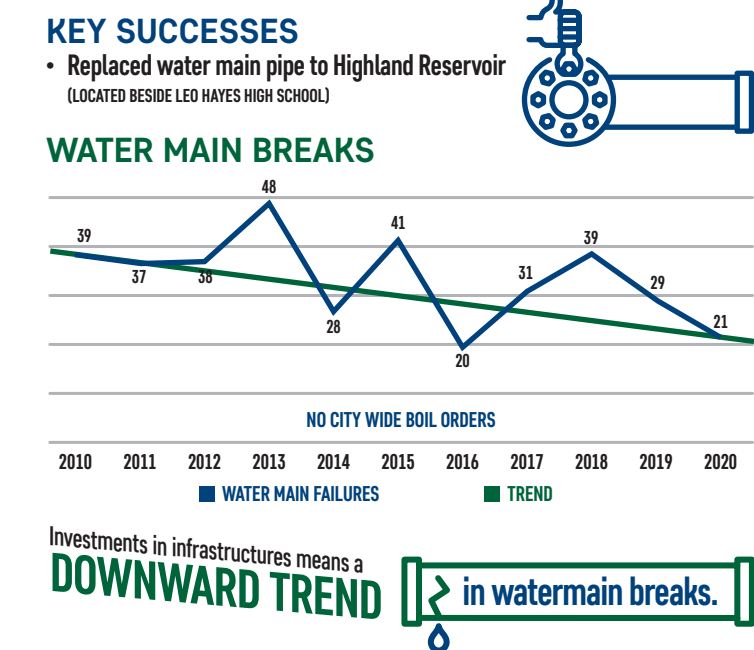
#DONOTFLUSH
Decreased reports of clogged drains due to improper flushing of items, fat, oil and grease.

During 2020, and COVID-19, we understood that times were tough for many. As the year ended, we reminded customers with outstanding water & sewer bills that we were willing to work with them to keep their water running.
The same holds true for 2021.

2020 BUDGET
OPERATING **\$22.9M** CAPITAL **\$12.3M**
By provincial legislation, the Utility is self-funded through rates collected and grants received.

2020 RATES
QUARTERLY SERVICE CHARGE **\$117.20** USAGE RATE **\$1.86/m³**
LOWEST RATES IN THE REGION.
An average family of four pays \$988.58 a year for water and sewer services.

- KEY RENEWAL PROJECTS**
- Bloor Street
 - Boyne Court
 - Brookside Drive
 - Capital Manor
 - Carman Avenue
 - Dedham Street
 - Ebony Drive
 - McKay Drive
 - Needham Street
 - Terrance Street
 - William Street



YOUR UTILITY AT A GLANCE...

- 880 kms of pipe almost enough to stretch to Halifax ... and back!
- 1 wastewater treatment plant
- 10 major production wells
- 1 sewage treatment lagoon
- 2 water treatment plants
- 35 vehicles / pieces of equipment
- 42 employees
- 17 water towers / storage tanks
- 14 water pumping stations
- 35 sewage lift stations

Providing safe drinking water. Treating wastewater responsibly.

2021 BUDGET
OPERATING **\$22.3M** CAPITAL **\$11.5M**

2021 RATES
QUARTERLY SERVICE CHARGE **\$117.20** USAGE RATE **\$1.86/m³**

The SAME RATES as in 2020

