

WATER & SEWER UTILITY 2021

Here's how your WATER & SEWER PAYMENTS were used.

7.3 MILLION m³ of water produced... enough to fill the Smythe Street water tower **MORE THAN 3,200 TIMES!**

ALL WATER gets treated and returned to the Saint John River.

4.6 kms of OLD PIPE REPLACED... ENOUGH TO RUN FROM **Queen Street** around the **Ring Road** to almost **the Royal Road exit**

2021 BUDGET
 OPERATING \$22.3M CAPITAL \$11.5M
By provincial legislation, the Utility is self-funded through rates collected and grants received.

2021 RATES
 QUARTERLY SERVICE CHARGE \$117.20 USAGE RATE \$1.86/m³
LOWEST RATES IN THE REGION.
An average family of four pays \$840.00 a year for water and sewer services.

During 2021, and throughout the COVID-19 pandemic, we understood that times were tough for many. The Utility worked with customers that had outstanding water & sewer bills to find ways to keep their water running.

- KEY RENEWAL PROJECTS**
- | | | | |
|----------------------------|------------------------|-------------|-----------|
| ROOKWOOD | UNION | HUMMINGBIRD | HILLCOURT |
| REGENT (QUEEN TO KING) | WILSEY | CANADA | MCADAM |
| BROOKSIDE DRIVE AT NEVILLE | FAIRVIEW AND ARLINGTON | MAPLE | WINTER |
| | RANKINE | LIMERICK | SUMMER |
| | | LILAC | |

KEY SUCCESSES

- Installed a back up power generator at EJ Bliss treatment plant
- Upgrading the electrical supply at WL Barrett treatment plant
- Replaced 4600m water main and 4700m of sanitary sewer main

#DONOTFLUSH
 Only three things should go down your toilet... pee, poo and toilet paper – the 3P's. Anything else can clog or damage the pipes in your home, business or municipal sanitary sewer system.

COMPLETED MAINTENANCE
 at the Garden Creek Lagoon

The work removed sediment and items like personal wipes, etc., that had accumulated in the lagoon from sewage treatment over the years. With the support of area residents not flushing personal wipes, etc., down the toilet, the work will optimize the performance of the lagoon for the coming decade.

YOUR UTILITY AT A GLANCE...

880 kms of pipe almost enough to stretch to Halifax ... and back!	1 water resource recovery facility	10 major production wells	1 sewage treatment lagoon	2 water treatment plants
35 vehicles / pieces of equipment	42 employees	17 water towers / storage tanks	14 water pumping stations	35 sewage lift stations

Providing safe drinking water. Treating wastewater responsibly.

2022 BUDGET
 OPERATING \$23.2M CAPITAL \$11.7M

2022 RATES
 QUARTERLY SERVICE CHARGE \$123.80 USAGE RATE \$1.94/m³